

# YEAR IN REVIEW 2020



## COVID-19 RESPONSE

Preparations to reopen the facility and resume operations safely began from the **moment we closed our doors**. We reconfigured the entire floor plan, developed new occupancy restrictions and cleaning protocols, created new staffing guidelines, procured all requisite PPE, and installed hospital-grade HVAC filters.



## EXPANDED SERVICES & OFFERINGS

We are proud to be one of the **first** public libraries to offer **curbside service** and to reopen to the public. **405** curbside deliveries were made and **1,339** Grab & Go kits were handed out.



## VIRTUAL CLASSES

Our dedicated staff began offering classes on ZOOM, Facebook and YouTube in March. We conducted **353** virtual classes with **over 3,481** attendees!



## LIBRARY FROM HOME

There were **111,171** visits to the Library website and **37,187** items were borrowed through OverDrive, Cloud Library, Hoopla and more!



## WE ARE HERE FOR YOU!

Since March 23, 2020, our librarians were available through online chat and email **6 days per week**, for a total of **2,717** hours for the year.